

SelectHealth Member Handbook Insert

YOUR MEMBER HANDBOOK HAS BEEN CHANGED

Note: Effective April 1, 2026, this notification replaces the information that is currently in the SelectHealth from VNS Health member handbook

Children's Home and Community Based Services

New York State covers Children's Home and Community Based Services (HCBS) under the children's waiver. SelectHealth covers children's HCBS for members participating in the children's waiver and provides care management for these services.

Children's HCBS offer personal, flexible services to meet the needs of each child/youth. HCBS are provided where children/youth and families are most comfortable and supports them as they work towards goals and achievements.

Who can get Children's HCBS?

Children's HCBS are for children and youth who:

- Need extra care and support to remain at home/in the community
- Have complex health, developmental and/or behavioral health needs
- Want to avoid going to the hospital or a long-term care facility
- Are eligible for HCBS and participate in the children's waiver

Members under age 21 will be able to get these services from their health plan:

- Community habilitation
- Caregiver/ Family Advocacy and Support Services
- Prevocational services - *must be age 14 and older*
- Supported employment - *must be age 14 and older*
- Respite services (planned respite and crisis respite)
- Palliative Care
 - Expressive Therapy
 - Massage Therapy
 - Bereavement Service
 - Pain and Symptom Management
- Non-medical Transportation

Thank you for your membership with SelectHealth. Anytime you have questions about your plan, we are here to help.

1-866-469-7774 (TTY: 711)
Monday – Friday, 8 am – 6 pm



Members under age 21 will access the following services through designated health homes **using your Medicaid card**:

- Environmental Modifications
- Vehicle Modifications
- Adaptive and Assistive Technology
- Transitional Care Coordination
- Transitional Services

Children/youth participating in the Children's Waiver must receive care management. Care management provides a person who can help you find and get the services that are right for you.

- If you are getting care management from a Health Home Care Management Agency (CMA), you can stay with your CMA. SelectHealth will work with your CMA to help you get the services you need.
- If you are getting care management from the State operated Children and Youth Evaluation Service (C-YES), SelectHealth will work with the State operated C-YES and provide your care management.